Terms and Conditions

These Pre-Order Terms and Conditions ("Terms") govern the placing of pre-orders ("Pre-order") with Fine Art Room. Please read these Terms carefully before submitting your Pre-Order of any Fine Art Room's Products. By submitting your order, you agree to be legally bound by these terms.

1. Pre-Order Reservation
When placing an order for Fine Art Room products (for example the catalogue), you will be required to provide certain information, such as your address and other billing information. You represent and warrant that all such information is accurate, and you shall ensure that such information is kept current.
Fine Art Room shall have no responsibility or liability for inaccurate information or information that later becomes outdated, and shall have no obligation to make efforts to determine the correct contact or shipping information.

2. Price & Payment
You will be charged the full Price of the Products at the time of placing the order. Methods of payment accepted are: (1) Bank Transfers; (2) Credit Card Payment (Visa, Visa Electron, MasterCard) or iDeal
The purchase price does include shipping according to the shipping rules, but does not include any duties or taxes (like import taxes). Services do not suppose shipping (courses)

3. Priority
Fine Art Room is already in the last stage with the production of the Russian version of the catalogue (with highest priority as the original language), and in a pre-production phase with the English version.

4. Delivery Schedule
For physical products - shipping times is from 5 to 20 working days, depending on the country of destination. Services (courses) are provided according to the schedule of the courses mentioned in the description. If any alteration will happen to the schedule - you will be announced beforehand.

5. Cancellation
Buyer or Seller may cancel this reservation by terminating the order at any time for any or no reason prior to our notice to you that your Product is ready for delivery. If you do so prior to our notice of delivery, you will obtain a refund of the purchase Price, with a small commission retained for the handling costs (30,- euro). If Fine Art Room cancels your reservation you will receive a full refund of the Purchase Price without interest. Cancellation of the course registration is allowed until the application deadline.

6. Limitation of Liability
Under no circumstances will Fine Art Room be held liable for any incidental, special or consequential damages arising out or related to this agreement. In the event that Fine Art Room is held liable for any damages arising out or related to these Terms, your sole and exclusive remedy will be the full refund of your purchase price without interest.

7. Customer Information
We will use any information that we may collect about you only in accordance with our General Terms and Conditions to which you may refer the Article 10 – Confidentiality (click here)

8. Change to the "Terms"
Fine Art Room reserves the right to change any of the terms for any or no reason. We will provide notice of any material changes and, if you are unhappy with such changes, your sole and exclusive remedy will be to cancel your reservation as described in Section 5 above.